

## Lifeline Nehemiah Project. Our STEADI values - informing all we do

### Serving the community

- Be a beacon: lead individuals to do good work by being examples of good work
- Listen more: encourage participation from our stakeholders e.g., the communities we serve, beneficiaries, partners, funders, and government
- Understand the needs of the communities we serve
- Use bottom-top approach: Shaping our services to include the feedback from grass root communities

### Teamwork

- Functioning as a unit: by having clearly defined roles and accountably supporting each other's duties to achieve set goals.
- Encouraging effective partnerships with third parties, stakeholders, and other relevant entities

### Excellence

- Be an example of excellence, in person and in practice
- Whatever you do, do it well
- Having quality in mind in working towards set goals
- Tidiness: been clean and orderly in our service

### Accountability

- Openness: deal openly
- Accurate record keeping
- Accurate reporting to our stakeholders: producing accurate reports to community representatives, funders, partners, and staff
- Be answerable: being willing to give further detail to stakeholders when requested and help stakeholders deal with questions or interests
- Taking responsibility, individually and collectively

### Do not turn a blind eye

- Get involved in achieving our aims and objectives
- Take ownership: own the vision
- Confront issues, however uncomfortable
- Never dismiss or allow misconduct: deal with issues promptly in line with our values

### Integrity

- Be honest in all you do
- Respect time: come to work on time and attend meetings on time
- Ask if you do not understand. Do not work in doubt
- Be real in service (no pretence)
- Do your best even when no one is watching